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From culture of caring
to culture of co-production



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Objective : how to create a co-productive und inclusive atmosphere in meetings between service users and decision makers in the political setting

The aim is to generate techniques to create an inclusive and co-productive atmosphere and framework in the political setting.

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Path

- First of all we want to find out what are the key issues for a co-productive behavior on the users and supporters point of view.
- We developed an questionnaire as a guidance and sent it to **self advocates and their supporters** which are working already in a co-productive way within their organization.
- We talked with them and asked questions.
- They sent us their answers from the questionnaire and told us their stories.
- First we localized **attitudes** which lead to a better understanding of co-production of all parties (users, policy makers, supporters).
- Then we identified the key elements of the **organisational framework** to establish a co-productive atmosphere.
- Finally we generated **techniques** for co-productive meetings.

Tools used (from wp1):

Self advocates and supporters are using the following tools:

- Chart of the participation pyramid
- Traffic-light cards: green/yellow/red
- Text in easy to read and with icons and symbols for all kind of information and minutes
- Graphic facilitation during the meeting



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- Video statements
- Presentation techniques (flipcart)





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Watch out!

To be avoid!

- Difficult language
- Lack of clarity about roles and tasks of all involved parties



Tips...

- clarify roles and tasks of self advocates and supporters
- take care of continuous support

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- implement and use tools and guidelines for inclusive meetings
- undertake comprehensive briefing and debriefing-sessions
- think out of the box: “Nothing is impossible” or “everything is possible”
- undertake sessions of self reflection and annual reviews



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Results

- Checklist of meeting preparation in political settings
- Meeting Guidelines
- Presentation techniques: flip chart, cards
- Communication techniques: Video
- Checklist of organisations framework
- Chart of the participation pyramid
- Self reflection/annual review

Interesting links...

- link to the video
- link to the meeting guidelines
- link to the checklists
- link to the chart



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